GUIDE FOR SUBMITTING HEALTH CLAIMS ONLINE VIA EAZY CONNECT

Allianz

1. Login using your user ID and password
2. Click "Klaim/Claim" menu at the top left of the Homepage
3. Fillin the requested data:
   - Policy number to be claimed
   - Policy Holder Name
   - Insured Name
   - Hospital Name
   - Currency

A

Complete Submission:

- Proceed and paid in 48 hours*

B

Quick Submission:

- No need to input the claim data details (steps 4-7 are not required)
- Processing time follows the manual reimbursement claim terms (7 Working Days)

4. Fill in the diagnose (maximum 3 diagnoses)
5. Select the submitted Claim Type
   - Outpatient Treatment
   - Inpatient Treatment
   - Pregnancy, Dental, Eyeglasses, Medical Check Up
   - Daily Cash Plan
6. Fill in the column:
   - Outpatient Treatment: Doctor fee, Medicine fee
   - Inpatient Treatment: Room fee, Treatment duration
   - Pregnancy, Dental, Eyeglasses, Medical Check Up: Treatment fee, Benefits
   - Daily Cash Plan: Room fee, Treatment duration, Benefits
7. Fill in **"Tanggal Perawatan/Treatment Date"**
8. Upload the required documents
9. Click **"Terms & Condition/Syarat & Ketentuan"** Checkbox
10. Click **"Send/Kirim"** and a notification of the claim registration number will appear on the screen