# Maybank Indonesia

Financial Results
FY 2023 ended 31 December 2023



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## FY 2023: PBT and PATAMI increase 15.4% and 18.5% YoY respectively



Increase in PBT was driven by an improvement in the Bank's Operating Income backed by better loan yields and improved asset composition, particularly in the retail and RSME segments, and

Shariah Banking Unit.

FY 2023 vs FY 2022



- **PBT and PATAMI** recorded at Rp2.35 trillion and Rp1.74 trillion respectively, rose by 15.4% and 18.5% respectively deriving from better earnings in the Bank's loan composition, particularly from the retail and RSME, higher fee-based income, and lower loan loss provision as business climate continued to stabilise.
- NIM improved by 7bps YoY to 4.96% due to improvement in higher yielding assets coupled with better earning assets composition despite rise in cost of funds due to the increasing trend of BI rate.
- Fee income improved by 15.6% to Rp2.0 trillion as fees from Global Markets transactions grew by 33.6% to Rp181 billion and non-GM fee which rose 14.% comprising of recovery fees, credit card related fees, and subsidiaries.
- Overhead cost (OHC) stood at Rp5.8 trillion, increased by 7.2% YoY as the Bank continued to step up with various marketing campaigns and invest in modernising IT infrastructures as well as cybersecurity. The Bank also invested in human capital and personnel developments to support business growth. BAU G&A cost grew 3.7% YoY.
- **Provisions** improved by 11.9% YoY to Rp1.1 trillion.

<sup>\*)</sup> All numbers are based on Consolidated Financial Statements which are in accordance with accounting classification unless otherwise stated. The classifications differ from published results which are in accordance with OJK's classification.

# FY 2023: Loans grow by 7.6% while maintaining liquidity



# Loans grew following a stable business climate and strong consumer purchasing power throughout 2023

FY 2023 vs FY 2022



- Overall Loans grew by 7.6% YoY supported growth in all segments following an increase in public consumptions and the economy continue to stabilise. Accordingly, CFS Retail grew by 11.5%, primarily from subsidiaries' auto loans (MIF at 17.5% and WOM at 22.5%) and unsecured loans at 20.3%. CFS Non-Retail also expanded 9.3%, contributed by RSME and Business Banking growth. Meanwhile GB also grew by 2.6% mainly from Financial Institutions Group.
- Gross NPL and gross impaired loan (GIL) ratios improved YoY to 2.92% and 3.93% as credit quality improves and loan balance increases.
- The Bank's Loan at Risk (LAR) improved to 8.94% in Dec-23 from 12.72% in Dec-22.
- The continued oversight, monitoring and control of credit as well as better business climate has contributed to the improved asset quality.

# Continued to optimise low cost funding

FY 2023 vs FY 2022



- Total customer deposits grew 9.3% to Rp115.5 trillion as CASA and Time Deposits increased by 8.6% and 10.0% respectively, continuing its trends from the previous semester. The CASA growth was derived from growth in Current Accounts by 10.2% and Savings by 6.1%.
- The Bank's CASA ratio was at 51.08% in Dec-23, from 51.41% last year.
- Healthy liquidity indicators: Loan-to-Deposit Ratio (LDR bank only) at 84.25%, and modified LDR (bank only) at 78.36% as of Dec-23. Liquidity Coverage Ratio (LCR bank only) quarterly stood at 208.16% as of Dec-23, well above minimum requirement.

## FY2023: UUS records strong PBT growth



# Shariah Business Unit (UUS) PBT surged by 66.8%

FY 2023 vs FY 2022









- Shariah Banking Unit recorded a significant increase in PBT by 66.8% to Rp504 billion.
- **Financing** increased by 14.4% to Rp30.2 trillion, supported by the Shariah Business Unit's SME, Corporate Banking and green financing initiatives.
- Assets grew by 2.5% YoY, contributing to the Bank's standalone assets by 25.9%.
- Customer deposits increased substantially by 16.7%, mainly driven by higher growth in CASA of 29.3%. Shariah Banking Unit's CASA ratio improved, achieving 51.47% in Dec-23.
- Non-Performing Financing (NPF) gross improved to 2.56% in Dec-23 from 3.02% in Dec-22.
- As part of Maybank's Group-wide effort in achieving true global Islamic banking leadership, Maybank Indonesia UUS launched a well-rounded Shariah-compliant investment solution 'Shariah Wealth Management' in third quarter 2023.

# FY2023: Capital remains strong





- Total **Assets** increased by 6.8% YoY to Rp171.8 trillion.
- Total Capital stood at Rp29.8 trillion, an increase of 3.4% YoY.
- Strong capital position with CAR stood at 27.74% (Tier I at 26.57%).

## FY2023: Positive contribution from subsidiaries



### Maybank Finance

FY 2023 vs FY 2022



MIF
Financing

▲ 8.5%
Rp7.7 trillion

- Maybank Finance's PBT stood at Rp571 billion, slightly up by 0.9% from Rp566 billion following a lower penalty income and recovery income booked in FY2023.
- Maybank Finance's four-wheeled financing grew 8.5% to Rp7.7 trillion from Rp7.1 trillion as the four-wheeled automotive industry has continued its upward trend.

#### **WOM Finance**

FY 2023 vs FY 2022



WOM
Financing
▲ 22.5%
Rp6.2 trillion

- WOM Finance's PBT increased by 14.3% to Rp320 billion from Rp280 billion in the same period last year following a continual improvement in consumer purchasing power.
- WOM Finance **Provision Expense** was registered at Rp292 billion, increased by 94.7% from Rp150 billion year on year following a more granular model used for provisioning (more conservative) and an increase in credit risk in certain segments (e.g. lower down payment new bikes and refinancing for certain businesses).
- **WOM Finance's financing** grew 22.5% to Rp6.2 trillion from Rp5.0 trillion.

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# Income Statement - Consolidated



Rp billion	FY 2023	FY2022	YoY	4Q 2023	3Q 2023	QoQ
Interest Income	11,884	10,400	14.3%	3,126	3,011	3.8%
Interest Expense	(4,650)	(3,423)	35.9%	(1,300)	(1,211)	7.4%
Net Interest Income	7,234	6,978	3.7%	1,825	1,800	1.4%
GM-related fees	181	136	33.6%	43	(44)	197.9%
Non GM-related fees	1,853	1,625	14.1%	561	379	48.0%
Non Interest Income	2,035	1,760	15.6%	604	336	79.9%
Gross Operating Income	9,268	8,738	6.1%	2,429	2,136	13.7%
Personnel	(3,000)	(2,754)	8.9%	(737)	(765)	-3.7%
General & Administrative	(2,805)	(2,662)	5.4%	(644)	(716)	-10.1%
Operating Expenses	(5,805)	(5,416)	7.2%	(1,381)	(1,481)	-6.7%
Operating Income before Provisions	3,463	3,322	4.2%	1,048	655	60.0%
Provisions	(1,115)	(1,266)	-11.9%	(354)	(271)	30.5%
Operating Income After Provision	2,348	2,056	14.2%	695	384	80.9%
Non Operating Income / (Expenses)	7	(16)	142.5%	4	6	-27.9%
Profit Before Tax & Minority Interest	2,355	2,040	15.4%	699	390	79.2%
Tax & Minority Interest	(611)	(569)	7.4%	(202)	(103)	95.5%
Profit After Tax & Minority Interest (PATAMI)	1,743	1,471	18.5%	497	287	73.4%

## Loans

### Overall loans grew by 7.6%, supported by growth in all segments



### LDR & Total Loans

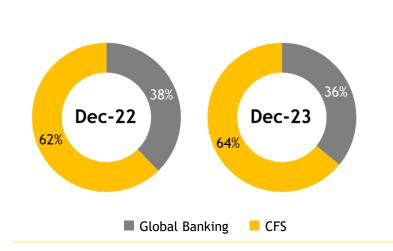
Rp trillion

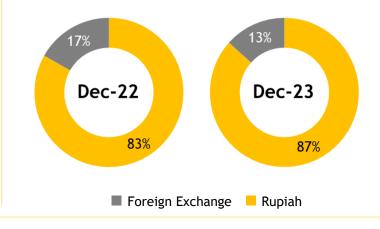
98.31%	99.93%	96.43%	95.48%	96.32%
86.92%	88.23%	84.92%	83.89%	84.25%
107.8	107.2	110.0	112.4	116.0
67.2	67.9	69.4	71.7	74.3
40.6	39.3	40.5	40.7	41.7
Dec-22	Mar-23 Banking CFS	Jun-23 →LDR (conso	Sep-23 lidated) -■-LD	Dec-23 R (bank only)

#### Loans Portfolio Breakdown

#### Rp trillion

Dec-23	Sep-23	Dec-22	YoY	QoQ
41.72	40.72	40.65	2.6%	2.5%
74.28	71.70	67.17	10.6%	3.6%
30.81	28.95	28.18	9.3%	6.4%
11.80	10.58	10.47	12.8%	11.6%
5.12	4.97	5.04	1.6%	3.0%
13.88	13.39	12.65	9.7%	3.6%
43.47	42.75	38.99	11.5%	1.7%
23.11	22.71	19.46	18.8%	1.8%
6.15	5.95	5.02	22.5%	3.4%
16.96	16.76	14.44	17.5%	1.2%
16.19	16.04	15.98	1.3%	1.0%
3.58	3.44	2.97	20.3%	4.1%
0.59	0.57	0.57	2.5%	2.9%
116.00	112.42	107.82	7.6%	3.2%
	41.72 74.28 30.81 11.80 5.12 13.88 43.47 23.11 6.15 16.96 16.19 3.58 0.59	41.72     40.72       74.28     71.70       30.81     28.95       11.80     10.58       5.12     4.97       13.88     13.39       43.47     42.75       23.11     22.71       6.15     5.95       16.96     16.76       16.19     16.04       3.58     3.44       0.59     0.57	41.72       40.72       40.65         74.28       71.70       67.17         30.81       28.95       28.18         11.80       10.58       10.47         5.12       4.97       5.04         13.88       13.39       12.65         43.47       42.75       38.99         23.11       22.71       19.46         6.15       5.95       5.02         16.96       16.76       14.44         16.19       16.04       15.98         3.58       3.44       2.97         0.59       0.57       0.57	41.72       40.72       40.65       2.6%         74.28       71.70       67.17       10.6%         30.81       28.95       28.18       9.3%         11.80       10.58       10.47       12.8%         5.12       4.97       5.04       1.6%         13.88       13.39       12.65       9.7%         43.47       42.75       38.99       11.5%         23.11       22.71       19.46       18.8%         6.15       5.95       5.02       22.5%         16.96       16.76       14.44       17.5%         16.19       16.04       15.98       1.3%         3.58       3.44       2.97       20.3%         0.59       0.57       0.57       2.5%









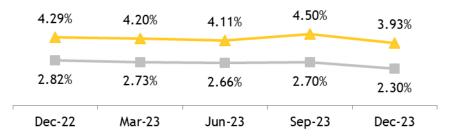


## **Asset Quality**



Gross NPL and gross impaired loans (GIL) ratio improve as credit quality improves and loan balance increases.

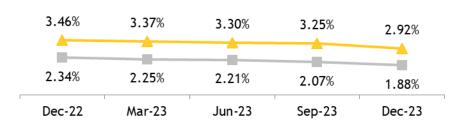




→ Impaired Loans - Gross

Impaired Loans - Net

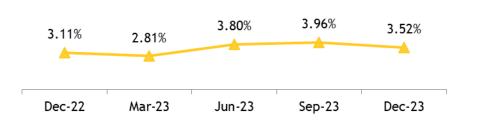
# NPL (consolidated)



→ NPL - Gross

NPL- Net

# Special Mention Loans (consolidated)



Special Mention

## **Customer Deposits**

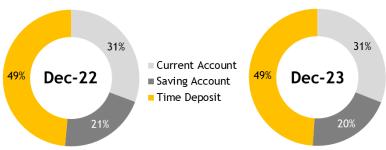
Funding profile maintained as CASA grew 8.6% with CASA ratio at 51.08%



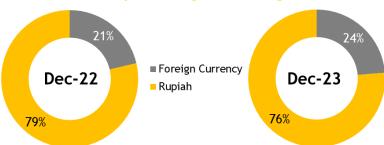
### **Customer Deposits by Business Segment**



### **Customer Deposits by Type**



### **Customer Deposits by Currency**



### **Customer Deposits Breakdown**

Rp trillion	Dec-23	Sep-23	Dec-22	YoY	QoQ
Current Account	35.8	33.9	32.4	10.2%	5.4%
Saving Account	23.2	22.3	21.9	6.1%	4.3%
CASA	59.0	56.2	54.3	8.6%	5.0%
Time Deposit	56.5	58.3	51.4	10.0%	-3.1%
Total	115.5	114.5	105.7	9.3%	0.9%
CASA Ratio	51.08%	49.08%	51.41%	-0.33%	2.00%



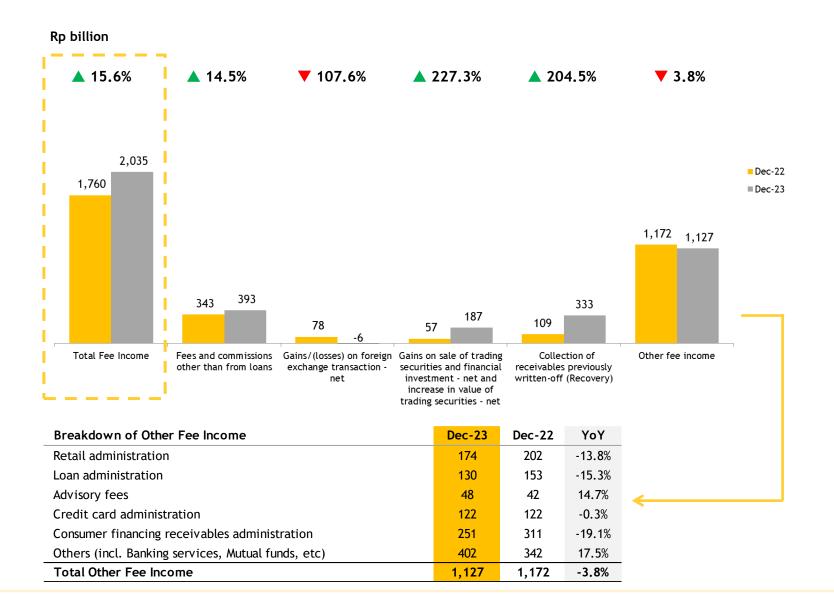






## Fee Income





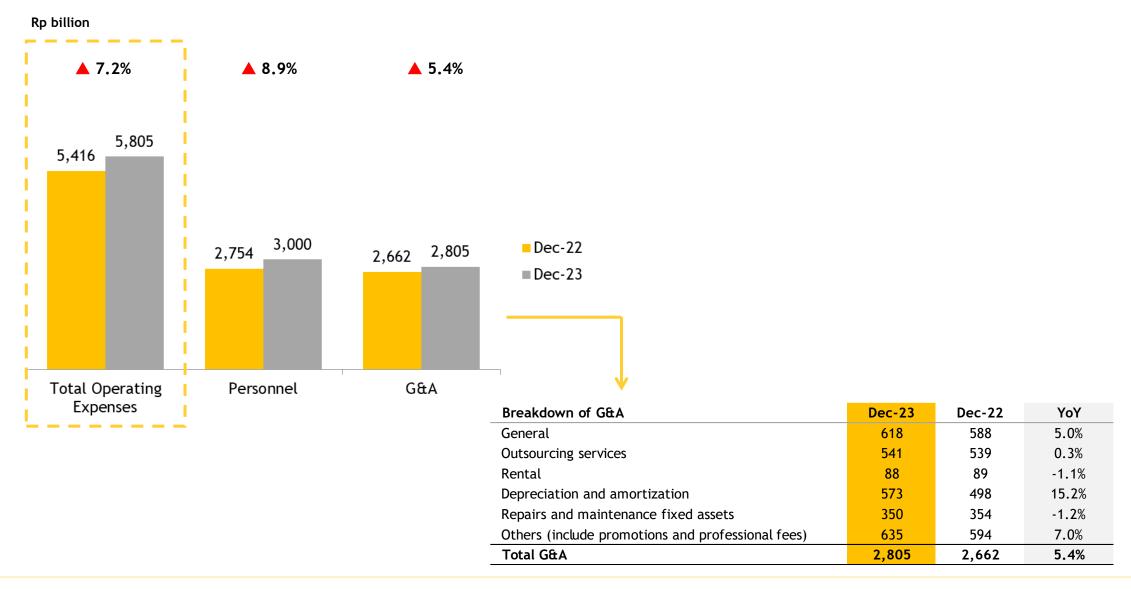




# Operating Expenses (Opex)



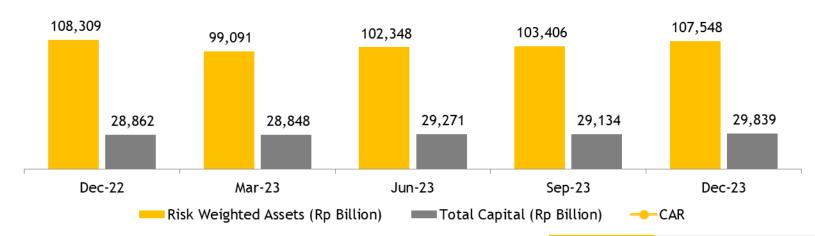
Opex stood at Rp5.8 trillion, increased by 7.2% YoY. On BAU basis, G&A cost grew 3.7% YoY.



# **Strong Capital Position**







Capital Ratios	Dec-22	Mar-23	Jun-23	Sep-23	Dec-23	YoY	QoQ
Tier I	25.57%	28.00%	27.54%	27.10%	26.57%	1.00%	-0.53%
Tier II	1.08%	1.11%	1.06%	1.07%	1.17%	0.09%	0.10%
Total CAR	26.65%	29.11%	28.60%	28.17%	27.74%	1.09%	-0.43%

# Balance Sheet - Consolidated



Rp billion	Dec-23	Sep-23	Dec-22	YoY	QoQ
Loans	116,002	112,422	107,815	7.6%	3.2%
Other Earning Assets	38,906	39,780	35,008	11.1%	-2.2%
Other Assets	16,895	17,850	17,991	-6.1%	-5.3%
Total Assets	171,803	170,052	160,814	6.8%	1.0%
Deposits from Customer	115,503	114,501	105,706	9.3%	0.9%
- Current Account	35,753	33,906	32,433	10.2%	5.4%
- Saving Account	23,243	22,286	21,913	6.1%	4.3%
- Time Deposit	56,506	58,309	51,360	10.0%	-3.1%
Deposits from Other Banks	4,783	5,343	3,166	51.1%	-10.5%
Borrowing	7,745	7,262	9,950	-22.2%	6.6%
Securities Issued	4,222	4,296	5,052	-16.4%	-1.7%
Subordinated Debt	99	99	800	-87.6%	0.0%
Other Liabilities	8,655	8,513	6,606	31.0%	1.7%
Total Liabilities	141,007	140,014	131,280	7.4%	0.7%
Equity (attributable to equity holders)	30,258	29,531	29,053	4.1%	2.5%
Minority Interest	538	507	481	11.8%	6.1%
Total Equity	30,796	30,038	29,534	4.3%	2.5%

# Financial Ratios



Consolidated	Dec-23 a	Sep-23 b	Dec-22 c	YoY (a-c)	Bank Only	Dec-23 a	Sep-23 b	Dec-22 c	YoY (a-c)
Profitability					Profitability				
Return On Assets	1.41%	1.33%	1.25%	0.16%	Return On Assets	1.09%	1.13%	0.79%	0.30%
Return On Equity (Tier 1)	6.20%	5.94%	5.44%	0.76%	Return On Equity (Tier 1)	5.77%	5.96%	4.02%	1.75%
Net Interest Margin	4.96%	5.00%	4.89%	0.07%	Net Interest Margin	3.89%	3.95%	3.89%	0.00%
Efficiency & Productivity Ratio					Efficiency & Productivity Ratio				
Cost to Income Ratio	63.84%	65.63%	63.25%	0.59%	Cost to Income Ratio	66.59%	67.53%	66.54%	0.05%
ВОРО	83.13%	83.77%	83.10%	0.03%	ВОРО	84.93%	84.31%	87.08%	-2.15%
Earning Asset Quality					Earning Asset Quality				
Impaired Loans - Gross	3.93%	4.50%	4.29%	-0.35%	Impaired Loans - Gross	4.29%	4.86%	4.70%	-0.41%
Impaired Loans - Net	2.30%	2.70%	2.82%	-0.53%	Impaired Loans - Net	2.52%	2.94%	3.11%	-0.59%
NPL - Gross	2.92%	3.25%	3.46%	-0.54%	NPL - Gross	3.17%	3.50%	3.81%	-0.64%
NPL - Net	1.88%	2.07%	2.34%	-0.46%	NPL - Net	2.06%	2.26%	2.59%	-0.53%
Balance Sheets Structure					Balance Sheets Structure				
LDR	96.32%	95.48%	98.31%	-1.99%	LDR	84.25%	83.89%	86.92%	-2.67%
Modified LDR *)	84.06%	83.14%	83.35%	0.71%	Modified LDR *)	78.36%	77.69%	78.06%	0.30%
LCR	210.22%	220.21%	172.28%	37.94%	LCR	208.16%	222.27%	168.50%	39.66%
NSFR	114.19%	114.39%	108.09%	6.10%	NSFR	115.62%	115.19%	109.09%	6.53%
CASA	51.08%	49.08%	51.41%	-0.33%	CASA	51.24%	49.30%	51.51%	-0.27%
CAR	27.74%	28.17%	26.65%	1.09%	CAR	26.21%	26.63%	25.66%	0.55%

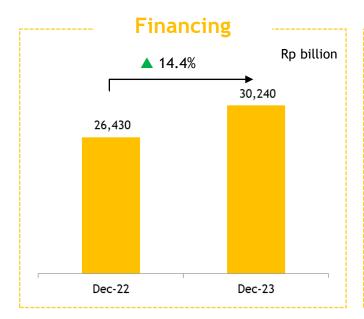
<sup>^)</sup> Financial Ratios are based on published financial statements which are in accordance with OJK's classification.

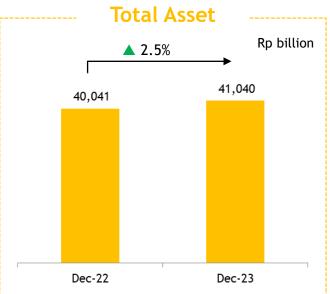
<sup>\*)</sup> Modified LDR is based on internal calculation and defined as (Loans excl. BPR) / (Third Party Deposits + Borrowing + Securities Issued + Sub Debt)

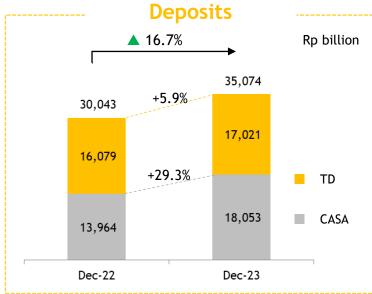
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## Shariah Banking Unit









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- Financing increased by 14.4% to Rp30.2 trillion, supported by the Shariah Business Unit's SME, Corporate Banking and green financing initiatives.
- Assets grew by 2.5% YoY, contributing to the Bank's standalone assets by 25.9%.
- Customer deposits increased substantially by 16.7%, mainly driven by higher growth in CASA of 29.3%.
  Shariah Banking Unit's CASA ratio improved, achieving 51.47% in Dec-23.
- Non-Performing Financing (NPF) gross improved to 2.56% in Dec-23 from 3.02% in Dec-22.



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## Key Highlight of Digital Initiatives 4Q 23

M2U transaction growth trend are maintained and more features have been launched



#### M<sub>2</sub>U

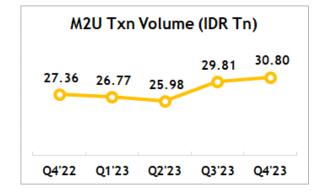
- 15% YoY growth in M2U More than 164K saving transactions volume with more than IDR 113 trillion transaction.
- M2U financial transaction reach more than 21 million, grow by more than 18% YoY.
- accounts have been opened digitally through M2U.
- Third Party Fund volume through M2U reach more than IDR 8.4 trillion and grow by more than 28% YoY.

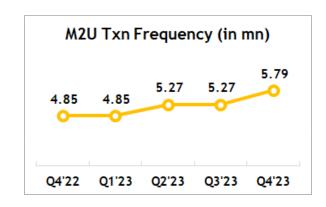
### **QR** Pay

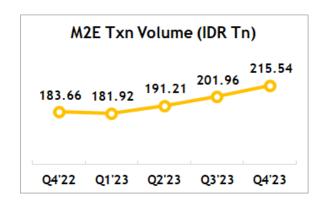
- QR Pay & CR Cardless Withdrawal transactions volume in M2U reach more than IDR 430 billion, grow by more than 200% YoY.
- Over 167K total Maybank QR Pay merchants.

#### M<sub>2</sub>E

- Total transaction volume reach IDR 790 trillion, grow by more than 11% YoY.
- Current account average balance maintained at IDR 26 trillion, grow by more than 4% YoY.







## New Features & Program Launched in 2023





In the 1st quarter of 2023, Maybank launched Bonds STP features that enables customers to purchase primary government bonds (conventional) via M2U ID App. This feature enrich the Digital Wealth solution in M2U ID App which have been launched before, such as the mutual fund transaction, 360 portfolio view, Goal-based investment and expense tracker.

For corporate customers, Bank introduced additional currency transaction (Local Currency Settlement) through M2E for MYR, CNY and THB currency to provide option and ease of access for customers.



In the 2<sup>nd</sup> quarter of 2023, Maybank launched the New M2U ID Web internet banking with new and improved customer experience. In addition, there are several new features on the new M2U ID Web, such as the Digital Wealth Customer 360 portfolio view which enable customer to view all of their financial portfolio on a single page, customization of the user interface theme and the mobile-phone-friendly user interface.

To further strengthen M2U positioning as the one stop solution financial App and fulfill customer financial and lifestyle needs, Maybank has also launched Sharia Primary Government Bonds transaction and Maybank Marathon running slot payment on M2U ID App.





In the 3<sup>rd</sup> quarter of 2023 Maybank introduced the DANA and ShopeePay e-wallet top-up new M2U features. Those new features further strengthen M2U positioning as the one stop solution financial App to fulfill customer financial and lifestyle needs.

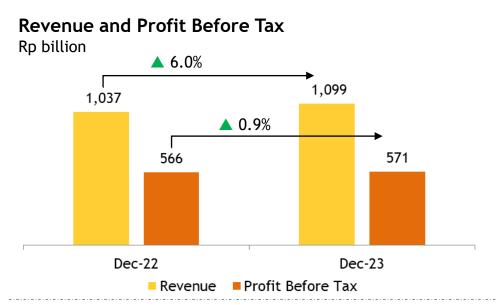


In the 4<sup>th</sup> quarter of 2023, Maybank launched Gold Saving investment M2U feature in collaboration with Pegadaian. With this feature, customer can open digital Gold saving account thru M2U and conveniently buy and sell Gold. This feature enrich M2U Digital Wealth solution offering with previously available product such as Time Deposit, Mutual Fund and Bonds

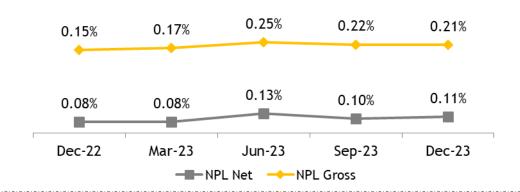
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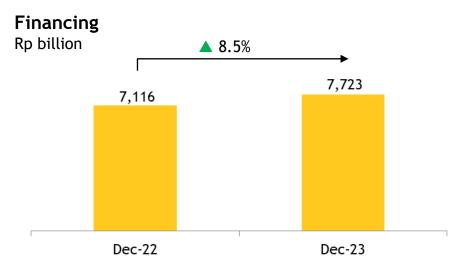
# Maybank Finance



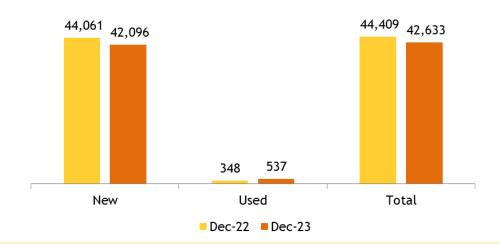






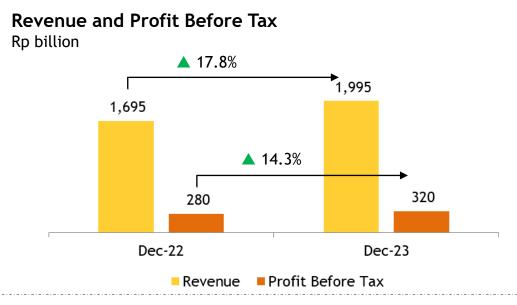


### **Unit Financing** (unit)

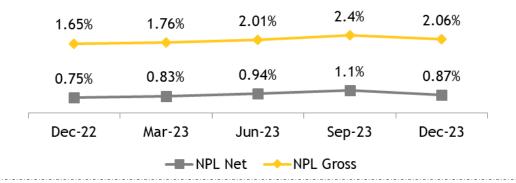


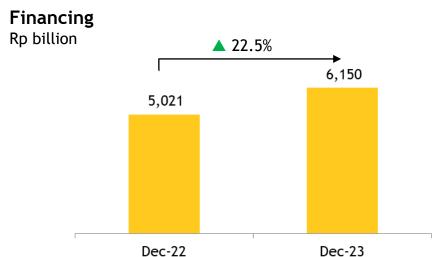
## **WOM Finance**

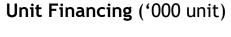


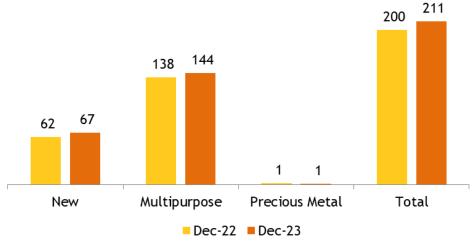












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## Sustainable Finance Portfolio



### Sustainable Finance Portfolio reached Rp21.7 trillion as of Dec 23

Contributing 21.2% to the Bank's individual loan portfolio





Efficiency energy

Rp1.5 trillion



Management of Living Natural Resources and Sustainable Use of Land

Rp412 billion



Products that Can Reduce Use of Resources and Produce Less Pollution (Eco-efficient)

Rp205 billion



Green Buildings that Meet National, Regional or International Recognized Standards or Certifications

Rp1.4 trillion



Other Business and/or Eco-Friendly Activities

Rp340 billion



Micro Small Medium Enterprise (UMKM)

Rp17.9 trillion

#### **Blacklist Activities**

- · Illegal activities by law
- Money laundering and/or terrorism activities
- Dangerous or exploitative forced labor or hazardous child labor
- Pornography, prostitution, and its related services
- · Weapons and firearms
- · Endangered animal species

- Radioactive materials, including nuclear power generation
- Unbound asbestos fibers
- Gambling, games, and similar business entities
- Alcohol beverages
- Activities that can damage World/National/UNESCO heritage sites

<sup>\*</sup> Sustainable finance in accordance with POJK 51 2017 (Kegiatan Usaha Berkelanjutan/KUB)

# Supporting Maybank Group Sustainability Commitment



### **Commitment 1:**



Mobilising RM80 Billion

in Sustainable Finance\* by 2025

## **Commitment 2:**



Improve the Lives of 2 Million Households

Across ASEAN by 2025

### **Commitment 3:**



Carbon Neutral

position for Scope 1 and 2 emissions by 2030 and Net Zero Carbon Equivalent

position by 2050

### Commitment 4:



## Living Sustainability

Achieve 1 Million Hours per annum on Sustainability & Delivering 1 Thousand Significant SDG-Related Outcomes by 2025

<sup>\*</sup> Maybank Group Sustainability Commitment 1 in Sustainable finance is based on Maybank Group Sustainable Product Framework (SPF)

## **Our Contributions**



#### **Environment**

**Emission Reduction Initiatives in 2023** 



25 branches have been AC-inverterised



114 branches have been LED-fied

#### Governance

Maybank Indonesia enhanced Risk Acceptance Criteria to incorporate ESG factors for these following sectors:

- Forestry and Timber
- Oil and Gas

Power

Real Estate

Mining











#### Social

Household Improvements through Financing to MSMEs and Low-income Group

Improving 135,575 households through financing programme to MSMEs and low-income group.

CSR Realisation Funds in 2023 (MBI & YMI)

Contributing DR2.76 Bn towards CR activities in 2023.

Event Highlights in Q4





#### Kasih Orang Tua Asuh (KOTA) Symbolization Event

The symbolic event "Kasih Orang Tua Asuh" (KOTA) in collaboration with the National Movement for Foster Parents (GNOTA) was designed as an effort by the Bank to increase awareness and volunteer enthusiasm among Maybankers. Since its launch in August 2023, Maybankers through this program has collected donations amounting to IDR 234,250,000 which can help almost 1,000 foster children for 1 year.

#### MBI Presenting the Eco Village Program

The Eco Village program is an integrated waste management initiative which will be realized in a 150 square meter waste management facility in Dusun Petung. This waste management facility will be able to process up to 400 kg of inorganic waste and 500 kg of organic waste. Organic waste will be processed to produce 100 kg of Black Soldier Fly larvae (maggot) animal feed and 150 kg of compost which has economic value and is useful for 50 farmers and breeders in the area.

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## Profile



### Profile\*

Established : 15 May 1959

Total Assets : Rp171.8 trillion

Total Equity : Rp30.8 trillion

Market Capitalization : Rp18.4 trillion

Position in Indonesia\*\*

Rank #14 in terms of Assets
Rank #13 in terms of Loans
Rank #12 in terms of Deposits

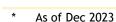
# of Branches

: 547 — 337 (Maybank Indonesia)
180\*\*\* (WOM Finance)
30\*\*\* (Maybank Finance)

765 ATMs (including 26 Cash Recycle Machines/CRMs) with over 20,000 ATMs connected in ATM PRIMA, ATM BERSAMA, ALTO, CIRRUS and connected to 3,500 Maybank ATMs in Singapore, Malaysia, and Brunei

# of Employees : 8,630 6,537 (Maybank Indonesia)
1,779 (WOM Finance)
314 (Maybank Finance)

# of Customers Lending . 627 thousand # of Customers Funding . 1.8 million



# of ATM



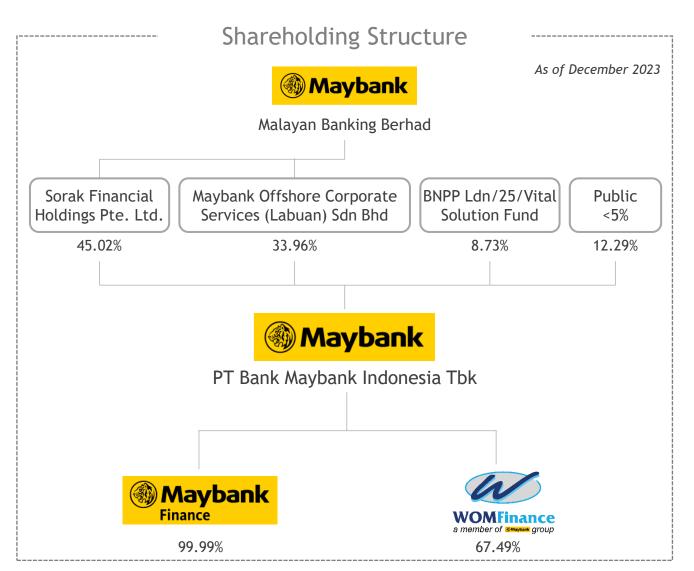
<sup>\*\*</sup> As of Sep 2023

<sup>\*\*</sup> Including Sales Point Unit

## Company Ratings & Shareholdings



## **Company Ratings Fitch**Ratings As of December 2023 National Long-Term Rating AAA(idn); Stable Outlook **National Short-Term Rating** F1+(idn) As of March 2023 idAAA; Stable Outlook **Corporate Rating** Shelf Reg. Bond IV idAAAShelf Reg. Bond III idAAAShelf Reg. Bond II $AAA_{bi}$ Shelf Reg. Subordinated Debt II idAA(Matured)



## **Board of Commissioners**





Dato' Khairussaleh Ramli President Commissioner



**Edwin Gerungan** Commissioner



**Datuk Lim Hong Tat**Commissioner



Dato' Zulkiflee Abbas Abdul Hamid Commissioner



Budhi Dyah Sitawati Independent Commissioner



Achjar Iljas Independent Commissioner



**Hendar** Independent Commissioner



Putut Eko Bayuseno Independent Commissioner

## **Directors**





**Taswin Zakaria**President Director



**Thilagavathy Nadason** Director



**Irvandi Ferizal**Director



**Effendi** Director



**Widya Permana** Director



**Steffano Ridwan** Director



**Muhamadian** Director



Ricky Antariksa Director



Bambang Andri Irawan Director

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## Awards & Events in 4Q 2023













#### UUS Maybank Indonesia Distributed Benevolent Funds for Rumah Yatim

Maybank Indonesia through its Sharia Business Unit (UUS), has distributed aid to support 471 orphans and underprivileged people living in Mukim and Non-Mukim Dormitories assisted by Rumah Yatim throughout Indonesia. The type of assistance provided is scholarship assistance in the form of cash amounting to IDR400 million. This assistance is also part of the Benevolent Fund distribution program managed by UUS Maybank Indonesia (6 Oct).

#### Maybank Indonesia Signs Agreement to Use the Ibu Soed's Song

Maybank Indonesia implements the right-of-use agreement with Ibu Soed's Granddaughter and Song Rights Holder, Carmanita, to use the song "Naik-naik ke Puncak Gunung" as the soundtrack of the M2U Maybank Indonesia 2023's advertisement for two years. It visualizes the Bank's spirit of always being ready to support customers to achieve a more prosperous life and grow together (14 Nov).

#### Maybank Indonesia Introduces Shariah Wealth Management in Bandung

The Shariah Business Unit (UUS) of Maybank Indonesia introduced Shariah Wealth Management solutions in the West Java area. This aligns with the Maybank Group's M25+ strategy to become the leading global financial institution in the Sharia banking industry. (16 Nov)

#### Maybank Indonesia Launches Celebrity Fitness and Fitness First Credit Card

Maybank Indonesia launched the Maybank Celebrity Fitness Credit Card and Maybank Fitness First Credit Card, which aligns with one of Maybank Indonesia's sustainability commitment pillars: supporting a healthy lifestyle. The event was attended by members of the sports community who joined in the spirit of togetherness to be active and exercise. (10 Dec)

#### Maybank Indonesia Signs Collective Work Agreement for the 2023-2025 Period

Maybank Indonesia has signed a Renewal of the Collective Work Agreement for the 2023-2025 Period. The signing was conducted by the President Director of Maybank Indonesia, Taswin Zakaria, and the Director of Human Capital, Irvandi Ferizal, with workers' organizations. (19 Dec)

# Thank You



### PT Bank Maybank Indonesia Tbk

Investor Relations Sentral Senayan III Jl. Asia Afrika No. 8, Gelora Bung Karno Jakarta 10270, Indonesia

Tel : (62-21) 2922 8888 Fax : (62-21) 2922 8799

Email: InvestorRelations@maybank.co.id

### www.maybank.co.id

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