

## Maybank Indonesia

Financial Results 9M 2019 ended 30 September 2019



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### Executive Summary of 9M 2019 Results\*



1 Earnings	<ul> <li>Pre-provision operating profit increased by 2.0% YoY mainly supported by improvement in fee based income, sustained strategic cost management and increased net interest income.</li> <li>PATAMI decreased by 25.9% YoY to Rp1.1 trillion mainly due to higher provisions by 59.4% YoY. This provisioning was mainly due to a few accounts in the commercial and corporate segment impacted by weaker financial performances.</li> <li>Net Interest Income (NII) slightly increased by 1.4% to Rp6.1 trillion.</li> <li>Fee income improved by 23.2% YoY to Rp1.9 trillion driven by GM related fees, tax refund, loan administration, loan recovery, bancassurance, etc.</li> <li>NIM improved QoQ to 4.97% as the Bank managed to improve loan yield and decrease cost of funds over the past quarter as part of pricing and liquidity strategy management although down on YoY basis.</li> <li>Operating Expenses (Opex) grew by 8.4% YoY. Included in Opex are the incentives paid for Mudharabah deposits which grew by 107.8% YoY. Excluding these incentives, Opex was relatively flat with 0.7% YoY growth.</li> </ul>
2 Loans growth and asset quality	<ul> <li>Loans declined by 1.1% YoY:</li> <li>Global Banking (GB) grew strong by 13.7% YoY with focus remained at SOEs and top tier corporates.</li> <li>CFS Non-Retail decreased by 7.0% YoY mainly from Business Banking. RSME, however, grew 3.0% YoY.</li> <li>CFS Retail lowered by 4.0% YoY as consumers' purchasing power remained soft throughout the year.</li> <li>NPL improved YoY and QoQ, which stood at 2.63% (gross) and 1.53% (net) in Sep-19. However, impaired loans deteriorated to 4.01% (gross) in Sep-19 from 3.35% in Sep-18.</li> </ul>
3 Liquidity and Funding Positions	<ul> <li>Total customer deposits increased by 4.3% YoY to Rp115.6 trillion although lowered by 7.7% QoQ as the Bank managed to release surplus high-cost deposits for the quarter. Subsequently CASA ratio improved QoQ to 36.44%.</li> <li>Healthy liquidity indicators: Loan-to-Deposit Ratio (LDR - bank only) and Macroprudential Intermediation Ratio (RIM - bank only) stood at 96.25% and 97.72% respectively as of Sep-19. (Modified LDR bank only: 83.34%)</li> <li>Liquidity Coverage Ratio (LCR - bank only) quarterly stood at 169.70%** as of Sep-19, well above minimum requirement of 100%.</li> <li>Issued Negotiable Certificate of Deposits (NCD) amounted Rp380 billion in September 2019 to diversify funding sources.</li> </ul>
4 Sustained Growth in Shariah	<ul> <li>Shariah Assets grew 10.6% to Rp33.4 trillion and contributed 18.8% to the Bank's consolidated assets. Shariah Financing grew 3.0% to Rp24.5 trillion and contributed 18.9% to the Bank's consolidated loans. Shariah Deposits grew significantly 45.9% to Rp26.4 trillion and contributed 22.8% to the Bank's consolidated customer deposits.</li> <li>Asset quality improved with lower Non Performing Financing (NPF) level to 1.30% as of Sep-19 from 2.87% as of Sep-18.</li> </ul>
5 Maintained Capital Positions	<ul> <li>Total Assets increased by 2.6% YoY to Rp177.9 trillion.</li> <li>Strong capital position with CAR at 20.09% (Tier I at 18.24%) and total capital at Rp26.8 trillion as of Sep-19.</li> </ul>

\*) All numbers are based on Consolidated Financial Statements which are in accordance with accounting classification unless otherwise stated. The classifications differ from published results which are in accordance with Bank Indonesia's classification.

\*\*) LCR (bank only) monthly ending Sep-19 stood at 132.39%

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## **Income Statement - Consolidated**



Rp billion	9M 2019	9M 2018	ΥοΥ	3Q2019	2Q 2019	QoQ
Interest Income	11,805	11,010	7.2%	3,978	3,978	0.0%
Interest Expense	(5,680)	(4,970)	14.3%	(1,877)	(1,990)	-5.7%
Net Interest Income	6,125	6,040	1.4%	2,101	1,987	5.7%
Non Interest Income	1,862	1,511	23.2%	695	652	6.7%
Gross Operating Income	7,988	7,551	5.8%	2,797	2,639	6.0%
Personnel	(1,924)	(1,907)	0.9%	(659)	(631)	4.4%
General & Administrative	(2,933)	(2,575)	13.9%	(1,014)	(967)	4.9%
Operating Expenses	(4,856)	(4,482)	8.4%	(1,673)	(1,598)	4.7%
Operating Income before Provisions	3,131	3,069	2.0%	1,123	1,041	7.8%
Provisions	(1,593)	(999)	59.4%	(619)	(574)	7.7%
Operating Income After Provision	1,538	2,070	-25.7%	505	467	8.0%
Non Operating Income / (Expenses)	11	(3)	497.9%	2	4	-47.8%
Profit Before Tax & Minority Interest	1,549	2,067	-25.1%	507	471	7.6%
Tax & Minority Interest	(439)	(570)	-22.9%	(154)	(129)	19.3%
Profit After Tax & Minority Interest (PATAMI)	1,109	1,497	-25.9%	353	342	3.2%

### Loans

## Global Banking booked loans growth of 13.7% YoY. However CFS Non-Retail and Retail were down by 7.0% and 4.0% respectively.



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### Customer Deposits Released surplus liquidity for the quarter



#### Deposits from Customers by Business Segment



#### Deposits from Customers by Type



#### Deposits from Customers by Currency







Rp Trillion	Sep-19	Jun-19	Sep-18	YoY	QoQ
Current Account	22.0	21.9	23.6	-6.8%	0.3%
Saving Account	20.1	19.6	22.5	-10.6%	3.0%
Time Deposit	73.5	83.7	64.7	13.5%	-12.3%
Total	115.6	125.2	110.8	4.3%	-7.7%
CASA Ratio	36.4%	33.1%	41.6%	-5.2%	3.3%

### Fee Income

Fee income improved driven by fees from Global Markets (treasury) and other fees





### **Operating Expenses (Opex)**

Included in Opex are the incentives paid for Mudharabah deposits which grew by 107.8% YoY. Excluding these incentives, Opex was relatively flat with 0.7% YoY growth





#### (in Rp billion)

Breakdown of G&A	Sep-19	Sep-18	YoY
General	1,646	1,274	29.2%
Rental	380	373	1.8%
Depreciation and amortization	213	225	-5.3%
Repairs and maintenance fixed assets	202	198	1.8%
Others (include promotions and professional fees)	492	504	-2.4%
Total G&A	2,933	2,575	13.9%



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Capital Ratios	Sep-19	Jun-19	Mar-19	Dec-18	Sep-18	ΥοΥ	QoQ
Tier I	18.24%	17.12%	16.66%	16.85%	16.44%	1.80%	1.12%
Tier II	1.85%	1.95%	2.07%	2.19%	2.34%	-0.49%	-0.11%
Total CAR	20.09%	<b>19.07</b> %	18.73%	19.04%	18.78%	1.31%	1.02%

## Balance Sheet - Consolidated



Rp billion	Sep-19	Jun-19	Sep-18	ΥοΥ	QoQ
Loans	129,810	135,427	131,217	-1.1%	-4.1%
Other Earning Assets	29,829	28,693	22,156	34.6%	4.0%
Other Assets	18,212	19,519	19,916	-8.6%	-6.7%
Total Assets	177,851	183,639	173,289	2.6%	-3.2%
Deposits from Customer	115,573	125,195	110,829	4.3%	-7.7%
- Current Account	21,983	21,915	23,590	-6.8%	0.3%
- Saving Account	20,134	19,551	22,525	-10.6%	3.0%
- Time Deposit	73,456	83,728	64,714	13.5%	-12.3%
Deposits from Other Banks	5,611	4,220	5,485	2.3%	33.0%
Borrowing	8,833	8,200	9,813	-10.0%	7.7%
Securities Issued	11,030	10,281	10,846	1.7%	7.3%
Subordinated Debt	3,296	3,295	3,793	-13.1%	0.0%
Other Liabilities	7,642	6,957	8,687	-12.0%	9.8%
Total Liabilities	151,985	158,148	149,453	1.7%	-3.9%
Equity (excl. Non-Controlling Interest)	25,462	25,112	23,490	8.4%	1.4%
Non-Controlling Interest	404	379	346	<b>16.7</b> %	6.4%
Total Equity	25,865	25,491	23,836	8.5%	1.5%

## **Financial Ratios**



Consolidated	Sep-19 a	Jun-19 b	Sep-18 c	YoY (a-c)	Bank Only	Sep-19 a	Jun-19 b	Sep-18 c	YoY (a-c)
Profitability					Profitability				
Return On Assets	1.13%	1.12%	1.59%	-0.46%	Return On Assets	0.82%	0.89%	1.35%	-0.53%
Return On Equity (Tier 1)	6.26%	6.50%	9.53%	-3.27%	Return On Equity (Tier 1)	5.04%	5.59%	8.87%	-3.83%
Net Interest Margin	4.97%	4.83%	5.24%	-0.27%	Net Interest Margin	4.09%	4.02%	4.34%	-0.24%
Efficiency & Productivity Ratio					Efficiency & Productivity Ratio				
Cost to Income Ratio	60.80%	61.32%	59.35%	1.44%	Cost to Income Ratio	62.72%	63.22%	61.30%	1.42%
ВОРО	90.41%	90.11%	84.41%	6.01%	ВОРО	92.67%	91.65%	84.61%	8.06%
Earning Asset Quality					Earning Asset Quality				
Impaired Loans - Gross	4.01%	3.73%	3.35%	0.67%	Impaired Loans - Gross	4.32%	3.97%	3.53%	0.80%
Impaired Loans - Net	2.16%	2.13%	1.94%	0.22%	Impaired Loans - Net	2.35%	2.30%	2.07%	0.28%
NPL - Gross	2.63%	3.06%	2.73%	-0.10%	NPL - Gross	2.78%	3.22%	2.83%	-0.05%
NPL - Net	1.53%	1.74%	1.55%	-0.02%	NPL - Net	1.65%	1.87%	1.63%	0.01%
Balance Sheets Structure					Balance Sheets Structure				
LDR	108.91%	104.30%	114.82%	-5.91%	LDR	96.25%	92.26%	100.64%	-4.38%
Modified LDR *)	87.20%	86.37%	90.40%	-3.20%	Modified LDR *)	83.34%	82.79%	87.00%	-3.66%
LCR	173.84%	166.38%	123.52%	50.32%	LCR	169.70%	165.71%	123.70%	46.00%
NSFR	105.53%	106.78%	103.81%	1.72%	NSFR	104.81%	107.19%	104.41%	0.40%
CASA to Total Funding	36.44%	33.12%	41.61%	-5.17%	CASA to Total Funding	36.70%	33.47%	41.76%	-5.06%
CAR	20.09%	19.07%	18.78%	1.31%	CAR	20.06%	19.06%	19.04%	1.02%

\*) Modified LDR is based on internal calculation and defined as (Loans excl. BPR) / (Third Party Deposits + Borrowing + Securities Issued + Sub Debt)

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## Shariah Banking



- Shariah Financing grew 3.0% to Rp24.5 trillion, contributing 18.9% to the Bank's consolidated loans.
- Shariah Deposits grew significantly by 45.9% to Rp26.4 trillion, contributing 22.8% to the Bank's consolidated customer deposits.
- Shariah Assets up by 10.6% to Rp33.4 trillion, contributing 18.8% to the Bank's consolidated assets.
- NPF gross improved to 1.30% as of Sep-19 from 2.87% as of Sep-18.









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# Maybank Finance





Asset Quality



#### Unit Financing (unit)









#### **Asset Quality**



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Profile



	Profile*	1
Established	: 15 May 1959	
Total Assets	: Rp177.9 Trillion	
Total Equity	: Rp25.9Trillion	4
Market Capitalisation	: Rp16.6 Trillion	
Position in Indonesia	Rank #10 in terms of Assets Rank #10 in terms of Loans Rank #10 in terms of Deposits	
# of Branches	: 603 - 380 (Maybank Indonesia) 188** (WOM Finance) 35** (Maybank Finance)	
# of ATM & CDM	<ol> <li>1,601 including 91 CDMs with over 20,000 ATMs connected in ATM PRIMA, ATM</li> <li>BERSAMA, ALTO, CIRRUS and connected to 3,500 Maybank ATMs in Singapore, Malaysia and Brunei</li> </ol>	
# of Employees	: 9,520 6,614 (Maybank Indonesia) 2,497 (WOM Finance) 409 (Maybank Finance)	
# of Customers Lending # of Customers Funding		



bank Indonesia Head Office, Sentral Senayan 3, Jakarta, Indonesia

## **Company Ratings and Shareholdings**



#### **Company Rating**

#### **Shareholders**

## **Fitch**Ratings

Long-Term Foreign-Currency IDR	BBB; Outlook Stable
Short-Term Foreign-Currency IDR	F2
Viability Rating	bb
Support Rating	2
National Long-Term Rating	AAA(idn); Outlook Stable
National Short-Term Rating	F1+(idn)
Sukuk Mudharabah	AAA (idn)
Subordinated Debt	AA (idn)



Corporate Rating	<sub>id</sub> AAA; Outlook Stable
Shelf Reg. Bond II	<sub>id</sub> AAA
Shelf Reg. Bond III	idAAA
Shelf Reg. Sukuk Mudharabah II	<sub>id</sub> AAA(sy)
Shelf Reg. Sukuk Mudharabah I	<sub>id</sub> AAA(sy)
Shelf Reg. Subordinated Debt II	id <b>AA</b>
Shelf Reg. Subordinated Debt I	<sub>id</sub> AA+



### **Board of Commissioners**





Datuk Abdul Farid bin Alias President Commissioner



Edwin Gerungan Commissioner



Budhi Dyah Sitawati Independent Commissioner



Achjar Iljas Independent Commissioner



Hendar Independent Commissioner



Datuk Lim Hong Tat Commissioner

## **Board of Directors**





Taswin Zakaria President Director



Thilagavathy Nadason Director



**Jenny Wiriyanto** Director



Eri Budiono Director



Irvandi Ferizal Director



**Effendi** Director



Widya Permana Director



**Muhamadian** Director

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## Awards, Events and CSR Highlights in 3Q 2019





Maybank Indonesia Blood Donation

Maybank Indonesia organized a blood donation in cooperation with Indonesia Red Cross (PMI) to commemorate 60th Maybank Indonesia's anniversary. (4 Jul)



#### Maybank Indonesia 60th Anniversary Dinner

Maybank Indonesia celebrated its 60th Anniversary by organizing a gala dinner at The Ritz-Carlton Pacific Place Jakarta. Attended by hundreds of loyal customers, the event served as gratitude for all the their support and trust. (14 Aug)



Maybank Indonesia Expands Sharia Banking in Padang

Maybank Indonesia opened new Maybank Syariah branch office in Padang, West Sumatra to increase its penetration, customer base, and to support the growth of the local economy in Indonesia. (10 Jul)



### Maybank Cashville Kidz Program

Maybank Group and Maybank Indonesia initiated to implement Cashville Kidz program which is a financial and banking literacy education program aimed for elementary school students. (21-22 Aug)



Strategic Partnership Maybank Indonesia -Great Eastern Life Indonesia

Maybank Indonesia signed strategic partnership with Great Eastern Life Indonesia and launched 2 credit life products, Great Fixed Protector and Great Life Protector. (15 Jul)





#### Maybank Marathon Bali 2019

The Maybank Marathon Bali 2019 event was successfully held for the eighth time. By prioritizing comfort and safety for runners, this year's Maybank Marathon was attended by more than 11,600 participants from 50 countries. (8 Sep)



#### Maybank Indonesia 60th Anniversary

Maybank Indonesia celebrated its 60th Anniversary by carrying out some activities for employees and launched green movement "Maybank Peduli Bumi (We Care for Earth)" as part of our Global CR Day.(10 Aug)



#### CSR for Maybank Marathon Bali

As part of the Maybank Marathon, Maybank Indonesia conducted its CSR program in Bali, varies from empowering disabled communities, capacity building and critical thinking program for high school students. (8 Sep)

## MY BANK IS MAYBANK!

Maybank wins hearts and inspires confidence through its commitment to treating customers and staff with respect.

We make humanising financial services more than just a promise but the way we do business.

Thank You



#### PT BANK MAYBANK INDONESIA Tbk

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